Washing machine blows fuses / trips RCD circuit breaker

If the washing machine blows fuses / trips RCD circuit breaker, refer to the suggestions below for step by step instructions.

Warning:

- Do not connect a washing machine and a tumble dryer to the same fuse circuit. The power required by the two appliances combined would exceed 13 amps.
- Never use an extension cable to connect appliances, as this may cause a short-circuit or fire hazard.

- When an RCD circuit breaker trips or a fuse blows when you switch the appliance on or off, this is usually caused by leakage to ground or a short-circuit.
- The problem can be caused by incorrect connection of the appliance. Plug in the appliance somewhere else.
- If several appliances are connected to the same fuse circuit, this could cause the fuse to blow or the RCD circuit breaker to trip.

If the above suggestions do not resolve the problem, contact Authorized Service Center.

To help you determine the exact nature of the problem, we recommend a visit by one of our authorized engineers to check the appliance and fix the problem.

When contacting us, please have the following information to hand. You will find this information on the manufacturer’s data plate:

1. Model number
2. Product number (PNC)
3. ELC number
4. Serial number

Data plate with model number, product number/PNC, ELC and serial number:
1. Model number  
2. Product number (PNC)  
3. ELC number  
4. Serial number

[3–9999] Where will I find the data plate on my product?

NOTE: Depending on the problem, you may be charged for a service visit by an engineer, even during the warranty period.

Make a note of the reported error code and quote it when you request an engineer. This will not solve your problem, but it will help our engineer identify the cause of the problem.

- Report error code: DO

Warning: We do not recommend using the product until the problem has been completely fixed. Unplug the product and do not plug it in again until you are certain that it is OK to do so.

You can request a visit by one of our engineers by clicking on the link below.